



## REGISTRATION FORM

Parent's Names: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

E-mail Address(es): \_\_\_\_\_

Emergency Contact Name & Relation: \_\_\_\_\_

Emergency Contact Phone & Email: \_\_\_\_\_

Student Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender: \_\_\_\_\_

Class Level: \_\_\_\_\_ Date & Time: \_\_\_\_\_

Any Medical Conditions: \_\_\_\_\_

Student Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender: \_\_\_\_\_

Class Level: \_\_\_\_\_ Date & Time: \_\_\_\_\_

Any Medical Conditions: \_\_\_\_\_

Student Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender: \_\_\_\_\_

Class Level: \_\_\_\_\_ Date & Time: \_\_\_\_\_

Any Medical Conditions: \_\_\_\_\_

For Office Use Only:

Date of Reservation: \_\_\_\_\_ Date Received: \_\_\_\_\_ Received By: \_\_\_\_\_



## WAIVER OF LIABILITY

**PLEASE READ CAREFULLY BEFORE SIGNING. THIS IS A RELEASE OF LIABILITY AND WAIVER OF CERTAIN RIGHTS.**

I, \_\_\_\_\_, the enrolled participant and/or the parent/guardian of the participant(s) agree and understand that swimming is a hazardous activity. I recognize that there are risks inherent in the sport of swimming, including but not limited to, paralyzing injuries and death. I also understand that any persons accompanying the participant and/or the parent/guardian to and from instruction are also waived from ALOHA Aquatic Center liability while observing, playing, and/or occupying existence within the premises.

The participant and all accompanying individuals hereby agree to participate in ALOHA Aquatic Center, LLC and hereby agree to indemnify and hold harmless ALOHA Aquatic Center, its coaches, officers, directors, instructors, agents, employees, and affiliates against any liability that may occur to the participant and/or accompanying individuals while participating in ALOHA Aquatic Center Swim Lessons and/or occupying existence within the premises. ALOHA Aquatic Center and/or any employees and/or any affiliates waive any responsibility for accidents and/or injury that may occur before, during, or after swim lessons. The participant and all accompanying individuals also agrees to indemnify ALOHA Aquatic Center, LLC for any damages incurred arising claims, demand, action or cause of action by the participant.

The participant authorizes any representative of ALOHA Aquatic Center, LLC to have the participant and all accompanying individuals treated in any medical emergency during their participation and/or occupying existence within the premises of ALOHA Aquatic Center, LLC. Further, the participant and/or parent/guardian agree to pay all costs associated with the medical care and transportation for the participant.

I have noted on the ALOHA Aquatic Center Registration Form any medical/health problems of which the staff should be aware.

**I HAVE CAREFULLY READ THE ABOVE LIABILITY RELEASE AND SIGN IT WITH FULL KNOWLEDGE OF ITS CONTENTS AND SIGNIFICANCE. I HAVE READ, UNDERSTAND, AND ACCEPT THE ABOVE STATED. I ALSO HAVE READ AND ACCEPT SUMMER SPLASH'S POLICIES AND PROCEDURES.**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
(Participant or Parent/Guardian)

Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
(Participant or Parent/Guardian)



# PAYMENT OPTION FORM

Parent's Name(s): \_\_\_\_\_

Student(s) Name(s): \_\_\_\_\_

### Please Select type of Payment

Automatic Debit Request from a CREDIT/DEBIT CARD

MasterCard

Visa

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Name as it appears on card \_\_\_\_\_

**\*\*You do not need to put your Credit Card number if you are filling this out in front of one of our Office Staff, or do not feel comfortable writing down this information. You do however need to read the rest of the page to ensure you understand ALOHA Aquatic Center's automatic Debit procedures.\*\***

I authorize ALOHA Aquatic Center to deduct tuition from my credit/debit card account on a monthly basis for swim lessons.

Customer Initial \_\_\_\_\_ Date \_\_\_\_\_

Cash or Check made out to 'ALOHA Aquatic Center'

I understand that with this option I must have my payment to ALOHA Aquatic Center by the **1<sup>st</sup> of Every Month** in order for this option to continue being available to me. If I fail to comply with this I understand I will be asked for **three** months of tuition at a time or may be required to give a Credit/Debit card for swim lessons.

Customer Initial \_\_\_\_\_ Date \_\_\_\_\_

**\*This Form Only Needs to be filled out by those clients enrolled in the Monthly Membership (1x a week) Program. However, All Clients Need to be aware of ALOHA Aquatic Center's Policies & Procedures. Our Policies & Procedures are available on our Website www.ALOHAAquaticCenter.com, you may also obtain a copy at the Front Desk.\***

### Payment Details

All automatic debits will be charged on the **3<sup>rd</sup> of every month** for the following month's lessons. This ensures that all payments are made at least 30 days ahead in case of cancellation. This also means you will not be charged for any lessons the last month you are enrolled.

Tuition is due within **48 hours** of Reservation. Any child not paid after **48 hours** of Reservation will be dropped from the schedule.

We do not offer refunds or credits for missed lessons unless there is a pool closure beyond our control at which time a credit will be applied to your account and deducted from your next month's payment.

You will be assessed a \$25 handling charge on a declined Automatic Debit transaction. Expect to pay these fees in full before your next lesson.

Replacement Transactions must be in the form of cash, cashier's check, or money order. If transactions are returned three times your auto debit privileges will be cancelled. The fee for a returned check is \$25. The fee for a late payment is \$25.

### Withdrawal Details:

If you wish to withdrawal from your lessons you need to give 30 days written notice. If you fail to give a 30 day notice and the date of your last lesson you are at risk for paying tuition on a month of lessons you will not be attending. Forms are available at the Front Desk; these forms are also available on our website at [www.ALOHAAquaticCenter.com](http://www.ALOHAAquaticCenter.com)

### Authorization:

**I have read and accept the general and financial policies as stated here. I understand that by signing this authorization, I am entering into an agreement with ALOHA Aquatic Center. ALOHA Aquatic Center agrees to give 30-days notice to customers in case of any rate changes.**

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

## 2008 Policies & Procedures

### **Registration:**

Registration is welcome at any time! You may register in person or over the phone; however a Credit Card is required for all Phone Registrations. Please call (480)786-0703 to speak to one of our Friendly Office Staff members, they will be able to assist you through the Registration process and be able to answer any questions that you may have about Registration or our Program.

### **Monthly Membership Program:**

ALOHA Aquatic Center is a year-round program. We offer lessons once a week to conveniently fit your busy schedule and to retain and build our students' swimming skills. We also offer lessons twice a week for families who prefer more than one lesson per week. Our lessons are offered Monday through Saturday during business hours.

ALOHA Aquatic Center operates on a continuous enrollment system. This allows you to modify class schedules to meet you and your child's needs. Tuition will be pro-rated where necessary depending on the start date. ALOHA Aquatic Center requires that all students commit to at least **8 lessons**. We believe that it is unfair to both the child and the Instructor to "try" a lesson. Children learn best from repetition, and to begin that sequence and not follow through would be similar to saying its nap time, but never putting them down. After starting/stopping lessons once it will be much more difficult the second time.

You will remain enrolled in our program until we receive a withdrawal form at least **30 days** in advance, indicating the participants last day in the program and the reason for leaving. Registration fees are re-implemented if there is any lapse in enrollment.

ALOHA Aquatic Center tries to keep a child with the same instructor throughout their lessons. However, circumstances beyond our control may require a different teacher to be assigned. We cannot guarantee a specific Instructor; however, all of our Instructors are extremely caring and well trained individuals who care about every child's success in our program.

### **Registration Fee:**

A Registration Fee of \$25 will be assessed to each child at the time of Registration. As long as a child remains continuously enrolled in any one of our Programs the Registration fee will not be added to any new classes that child may take. Once a child leaves our program completely, for any amount of time, they become inactive in our system and therefore will be assessed the Registration Fee again upon re-enrollment into any of our Programs.

### **Monthly Membership Fee:**

We at ALOHA Aquatic Center believe in a year-round swim program. The consistency of this type of program retains and builds your child's skills in the water. ALOHA Aquatic Center charges a flat rate for all lessons. Most months will have four lessons, some three, some five. The average of four lessons per month is based on year-round attendance. Calendar-year students will receive two free classes during the year, based on our holiday and closure schedule. We calculate tuition based on an average of four lessons per month over a calendar year. We do not pro-rate months for closures.

### **Make-up Lessons:**

At ALOHA Aquatic Center we are happy to offer unlimited make-up lessons to our Clients. ALOHA Aquatic Center **must** have prior knowledge of the child's absence in order for a make-up lesson to be granted. If the Office is not notified **before** a child misses class all make-up class rights are waived. Make-up lessons will be scheduled into on going classes, therefore, the month, day and time are not guaranteed. There will **no** make-up lessons for make-up lessons. If you forget your scheduled make-up or the make-up lesson you scheduled does not work, we cannot allow you to re-schedule.

To report an absence or to schedule a make-up lesson you can call our Friendly Office Staff at (480)786-0703 or simply stop by the Front Desk.

### **Class Cancellation & Refunds:**

ALOHA Aquatic Center has the right to Cancel any class that is not to capacity or ratio. If this occurs ALOHA Aquatic Center will offer you alternative days or times for your lessons.

There are no refunds for any unused lessons. Cancellation at least 2 weeks prior to the start of the lessons will result in a 75% refund of the total cost minus the Registration Fee. Cancellations made less than 2 weeks prior will result in no refund.

### **Payments:**

Direct Debit or Credit card payments will be processed on the **3<sup>rd</sup>** of every month for the upcoming month's fees.

Families wishing to pay with Cash or Check must have their payments to ALOHA Aquatic Center by the **1<sup>st</sup>** of every month. If a client fails to have their payment submitted to ALOHA Aquatic Center on time they will be asked to pay for **three** months in advance or leave a Credit Card as a back-up form of payment. If payment is not received by the **1<sup>st</sup>** of the month the credit card on file will be automatically processed.

Any payment not received by the **3<sup>rd</sup>** will be subject to a \$25 late fee. Any check that is returned will be subject to a \$25 fee.

**Hygiene:**

Any ALOHA Aquatic Center student that is not **completely** potty trained must wear **two** properly fitting swim diapers during instruction. Please ask a friendly Office Staff member for more details about appropriate swim diapers. If your child is not wearing a properly fitting swim diaper and an accident occurs, you are liable to be fined a monetary amount up to \$100 for pool closure.

We ask that there is no food or gum in the pool area. For your child's safety and to ensure the quality of lessons, please keep long hair and bangs in a ponytail or swim cap.

**Multiple Student Discount:**

A \$5 discount will be given to each additional child in the immediate family enrolled per month.

**Check-In:**

When you arrive at ALOHA Aquatic Center for your child's swim lessons, please sign in at the Front Desk. If you are early for class, please sign in and feel free to head into the observation/play room until your class is about to begin. If a student is late for his/her lesson, they may join the other students when they arrive. Time missed in a lesson from being late will not be made up.

**Pictures:**

ALOHA Aquatic Center has permission to take and use my child(ren)'s pictures and/or video to use for display or marketing purposes.

ALOHA Aquatic Center will not sell any pictures and/or video to any 3<sup>rd</sup> parties without written consent from the child(ren)'s Parent and/or Guardian.

Click [here](#) to download the Registration Forms.